



Delta Secondary School
Home of the Pacers

Quiz

Technology Education

Mr. Mynott

Information Gathering

1. What are the three service manual types?
2. A typical section found in a repair manual would be a section on emission controls. True or False?
3. What are the three types of service manual diagrams?
4. Where is one place a vehicle ID or VIN tag be located?
5. List the three types of trouble shooting charts.
6. What does a tree diagnosis chart provide?
7. What is the **first** and most important step in using a service manual?
8. In regards to the illustrated chart describing how to diagnosis a faulty oil pressure indicator that does not indicate correctly, what might you have to replace?
9. What is the owners manual and what does it contain?
10. When discussing shop work and the rates (\$\$\$) charged to customers, flat rate contains an estimate of **HOW MUCH EFFORT** a specific repair should take. This "work" can then be multiplied by the shop's hourly rate to find the labor charge in dollars. True or False?